

# GENERATIONAL DIVERSITY

## WORKING WITH CROSS GENERATIONAL TEAMS



This is the first time in America's history that we have four generations working side by side in the workplace. What an amazing experience for everyone in the workforce... or is it?

Cross generational teams face many challenges. This can affect time-management, conflict management and overall productivity. How do managers and staff foster a good working relationship between generations? One size does not fit all when working across generations.

**For more info or to signup call  
Workplace Learning Resource  
at 209.386.6733**

**WpLRC**

Workplace Learning Resource Center



**ECONOMIC &  
WORKFORCE  
DEVELOPMENT**  
through the  
CALIFORNIA  
COMMUNITY  
COLLEGES

### BY THE END OF THE WORKSHOP, PARTICIPANTS WILL BE ABLE TO:

- ▶ Define each of the four generations and their workplace characteristics
- ▶ Identify each generations value system and how this affects their behavior in the workplace
- ▶ Recognize what motivates each generation & how they define success
- ▶ Understand sources of generational conflict and how to minimize it
- ▶ Appreciate and gain respect for what is important to each generation

### **DATES / TIME / LOCATION:**

**Thursdays, December 1 & 8, 2011**

**8:30 AM to 12:30 PM**

**Merced College Business Resource Center  
630 West 19th Street (Downtown Merced)**

**\*This is a college credit class.  
Tuition for the 1/2 unit class is just \$18!  
Merced College registration is required  
and will be taken the first day of class.**

